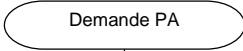
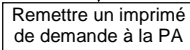
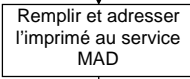
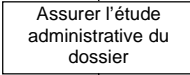
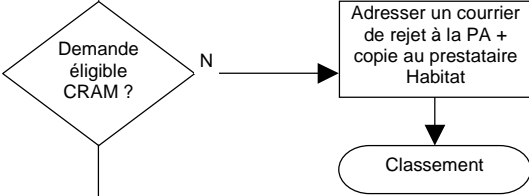
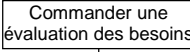
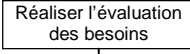
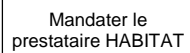
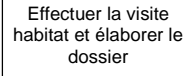
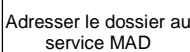
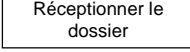
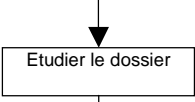
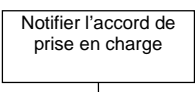
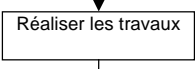
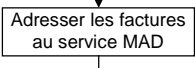
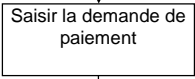
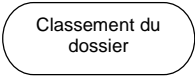


Description du traitement d'une demande d'amélioration de l'habitat

Délai	N°	Qui ?	Opérations	Documents / outils
	1	PA		Courrier / Courriel / Téléphone
	2	Sce MAD / SSD Prest. Hab		Imprimé administratif de demande d'aide / Outil OR / ANNAS
	3	PA / Prestataire Habitat		Imprimé administratif de demande d'aide
	4	Tech ASS		Imprimé administratif de demande d'aide / Circulaire 02/02/2007 / Outil OR / Circulaire annuelle sur les paramètres financiers
	5	Tech ASS		Courrier type de rejet Courrier type
	6	Tech ASS		Dossier EB / PAP / Fiches techniques / Barèmes
	7	Prest. Evaluateur		
	8	Prest. Evaluateur		Fiche de liaison d'information du prestataire
	9	Prest. Hab		Fiche de liaison « Engagement d'une mission PACT »
	10	Prest. Hab		Imprimé Habitat Dossier habitat Fiche technique
	11	Tech Ass		ANNAS jusqu'à sa fermeture / ANTARES

Délai	N°	Qui ?	Opérations	Documents / outils
	12	Tech Ass		Outil ANNAS / Procédure habitat / Circulaire habitat / Fiche technique habitat / Dossier EB/PAP Courrier type ANNAS / Mode opératoire / Circulaire habitat / Fiche technique habitat
	13	Tech Ass		
	14	Prest.Hab		
	15	Prest.Hab		
	16	Tech Ass		
				

PA : Personne Agée

Scs MAD : Service Maintien à Domicile - CRAM Centre

SSD : Service Social Départemental - CRAM Centre

Prest Hab. : Prestataire Habitat

Tech.ASS : Technicien du département Action Sanitaire et Sociale Personnes Agées- CRAM Centre

Prest. Eval : Prestataire Evalueur